

Free Returns & Exchange For Ireland & Northern Ireland

Order Summary	
Date Of Purchase:	Order Number:

Qty	Style Code	Description	Return Reason (Input return code)	Return Codes
				A: Faulty
				B: Doesn't Fit
				C: Wrong Size Sent
				D: Looks Different To Website
				E: Faulty Product
				F: Other

If returns reasons E or F have been selected or you would like to exchange your item, please use this space for notes

Refund / Exchange Instructions

1. Enter the quantity of items you are returning, style code, description and reason for return of each item you are returning to us.
2. If the item is for exchange, please state this in the space provided below the table.
3. Repackage your items and include this document, without it we will not know who sent the return and this will cause delays in your refund or exchange.
4. Go to [DPD.ie/returns](https://www.dpd.ie/returns) to organize your return label, select Evolve Menswear as your retailer and enter your reference number which you will have received from DPD via text or e-mail and follow the instructions provided on screen.

Making An Exchange

If you would like to make an exchange please indicate this on the space provided below the returns table on the previous page. Once we've received your return we can organize having the exchange sent to you. If a suitable item cannot be exchanged you will be entitled to a full refund provided you are within our **28 day returns policy**.

Refunds

If you would like to return your items for a refund, you will need to send the item(s) back to us. We require items to be sent back by recorded delivery, as there is an electronic track and trace available.

We now offer **free returns on orders in Ireland & Northern Ireland** with DPD simply head over to [DPD.ie/returns](https://www.dpd.ie/returns) to get your returns label.

Please return the item(s) in saleable, unworn and undamaged condition, in it's original packaging, with the tags still attached and untampered within 28 days of receipt. Failure to do so may cause issues with your refund.

Once we have received the item(s) your return will be processed. Please advise that all refunds can take up to 14 days to be processed, however we do our best to issue the refund on the day your return is received. After your refund has been processed, you should expect to receive your refund within 28 working days. We will only refund using the same method originally used to purchase the item(s) and an e-mail will be issued to inform you of the refund.

We ask that you hold onto your proof of purchase and postage until you receive your refund.

Returning Your Online Order In Store:

If you'd prefer to drop into our Letterkenny Store to make your return, you can do so. We ask that you bring your fully filled out returns form with you and a copy of your original purchase order. Please be aware that cash will not be handed out on the day of return, it is policy that online order refunds are made directly to the original card/paypal account used.

Customer Services

E-mail: shopping@evolvemenswear.ie
Phone: +353 (0)74 916 1615

Return Address

Evolve Menswear
Unit 4, Letterkenny Retail Park
Paddy Harte Road
Letterkenny
Co. Donegal
Ireland