



# Returns For Ireland & Northern Ireland

## Order Summary

<b>Date Of Purchase:</b>	<b>Order Number:</b> <small>Without this we cannot process your return</small>
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Qty	Style Code	Description	Return Reason (Input return code)	Return Codes
				<b>A: Faulty</b>
				<b>B: Doesn't Fit</b>
				<b>C: Wrong Size Sent</b>
				<b>D: Looks Different To Website</b>
				<b>E: Faulty Product</b>
				<b>F: Other</b>

If returns reasons E or F have been selected, please use this space for notes

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## Refund / Exchange Instructions

1. Enter the quantity of items you are returning, style code, description and reason for return of each item you are returning to us.
2. If additional information is required, please state this in the space provided below the table.
3. Repackage your items and include this document, without it we will not know who sent the return and this will cause delays in your refund or exchange.
4. Go to [DPD.ie/returns](https://www.dpd.ie/returns) to organize your return label, select Evolve Menswear as your retailer and enter your reference number which you will have received from DPD via text or e-mail and follow the instructions provided on screen.

### Refunds

**We are now offering 28 day returns on non-sale items & 14 day returns on sale items from date of delivery.**

If you would like to return your items for a refund, you will need to send the item(s) back to us. We require items to be sent back by recorded delivery, as there is an electronic track and trace available.

We offer a **simple returns service on orders in Ireland & Northern Ireland** with DPD simply head over to [DPD.ie/returns](https://www.dpd.ie/returns) to get your returns label. You will be provided with a prepaid label which you can use to return the goods to us. **Please note that a deduction of €3** will be taken from the value of your refund to cover the cost of the return.

Please return the item(s) in saleable, unworn and undamaged condition, in its original packaging, with the tags still attached and untampered within 28 days of receipt. Failure to do so may cause issues with your refund.

Once we have received the item(s) your return will be processed. Please advise that all refunds can take up to 14 days to be processed, however we do our best to issue the refund on the day your return is received. After your refund has been processed, you should expect to receive your refund within 28 working days. We will only refund using the same method originally used to purchase the item(s) and an e-mail will be issued to inform you of the refund.

We ask that you hold onto your proof of purchase and postage until you receive your refund.

### Refunds on Orders That Contain Free Shipping

Free deliveries are given on all orders above the free delivery threshold amount. Any partial returns which make your total spend below the free delivery threshold will incur local delivery costs, therefore this cost be deducted prior to your refund.

Please reach out to us via email should you have any questions.

### Returning Your Online Order In Store:

If you'd prefer to drop into one of our stores to make your return, you can do so. We ask that you bring your fully filled out returns form with you and a copy of your original purchase order.

Please be aware that cash will not be handed out on the day of return, it is policy that online order refunds are made directly to the original card/paypal account used.

## Customer Services

E-mail: [shopping@evolveclothing.com](mailto:shopping@evolveclothing.com)

Phone: +353 (0)74 916 1615

### Return Address

Evolve  
Unit 4, Letterkenny Retail Park  
Paddy Harte Road  
Letterkenny  
Co. Donegal  
Ireland